

Tariff Guide

| CBG TARIFF GUIDE – APRIL 2025 | |
|---|---|
| PRODUCT / FEATURES | CHARGES / BALANCES |
| E-PRODUCTS | |
| CARDS | |
| 1. CBG Proprietary Card (Gh-Link) | |
| Card Issuance Fee | GHS 20.00 |
| Replacement (Lost/Damaged/Stolen/Renewal) | GHS 20.00 |
| CBG Cards on CBG ATMs | FREE |
| CBG Cards on other local banks' ATMs | GHS 6.00 |
| Online & POS Transaction Charges | FREE |
| 2. MasterCard (Classic) | |
| Card Issuance Fee | GHS 25.00 |
| Replacement (Lost/Damaged/Stolen/Renewal) | GHS 25.00 |
| Monthly International Card Fee | GHS 6.00 |
| Local ATMs: | |
| CBG Cards on CBG ATMs | FREE |
| CBG Cards on other local banks' ATMs | GHS 8.00 |
| International ATMs: | |
| CBG Cards used on Foreign ATMs | 4% of transaction amount |
| Online & POS Transaction Charges: | FREE |
| Online & POS FX Transaction Rates | Prevailing Bank of Ghana USD rate plus up to 7.5% |
| 3. MasterCard (Gold) | |
| Card Issuance Fee | GHS 35.00 |
| Replacement (Lost/Damaged/Stolen/Renewal) | GHS 35.00 |
| Monthly International Card Fee | GHS 12.00 |
| Local ATMs: | |
| CBG Cards on CBG ATMs | FREE |
| CBG Cards on other local banks' ATMs | GHS 8.00 |
| International ATMs: | |
| CBG Cards used on Foreign ATMs | 4% of transaction amount |
| Online & POS Transaction Charges: | FREE |
| Online & POS FX Transaction Rates | Prevailing Bank of Ghana USD rate plus up to 7.5% |
| 4. Access Fee for International Cards on CBG ATMs | GHS 25.00 |
| | |
| 5. CBG E-Zwich Card | |
| Card Issuance Fee | GHS 15.00 |
| Replacement (Lost/Damaged/Stolen/Renewal) | GHS 15.00 |
| E-XPERIENCE BUNDLES | |

PUBLIC

| 6. E-XPERIENCE BUNDLES (LOCAL CURRENCY ACCOUNTS) | |
|---|------------------------------------|
| E-Xperience Bundle (Individual) Internet Banking Mobile App *924# (USSD) E-Alert SMS Alert Gh-Link Card | GHS 7.00 (monthly) |
| E-Xperience Bundle (Non-Individual) Internet Banking Mobile App *924# (USSD) E- Alert SMS Alert Gh-Link Card | GHS 10.00 (monthly) |
| 7. E-XPERIENCE BUNDLES – (FOREIGN CURRENCY ACCOUNTS) | |
| E-Xperience Bundle (Individual) Internet Banking Mobile App *924# (USSD) E- Alert SMS Alert Gh-Link Card | GHS 7.00 equivalent (monthly) |
| E-Xperience Bundle (Non-Individual) Internet Banking Mobile App *924# (USSD) E- Alert SMS Alert Gh-Link Card | GHS 10.00 equivalent (monthly) |
| OTHER E-PRODUCTS | |
| 8. Transaction Fees | |
| Money Voucher Transfer | FREE |
| ACH (Two Days) Transfer | GHS 5.00 Per beneficiary |
| ACH (Express) Transfer | GHS 8.00 Per beneficiary |
| ACH (NRT) Transfer | GHS 10.00 Per beneficiary |
| Account to Mobile Money Wallet | 1% of transaction (Max. GHS 20.00) |
| Mobile Money Wallet to Account | TELCO charges apply |
| Monthly E-Statements | FREE |
| Adhoc E-Statements | FREE |
| GHIPSS Instant Pay | |
| Below GHS 50.00 | GHS 0.50 |
| From GHS 50.00 To Below GHS 1000.00 | 1% of transaction |
| | |

| Internet Banking (Business/Corporate) | |
|--|--|
| Salary Processing/ Bulk Payments | GHS 3.00 Per beneficiary |
| | |
| CURRENT ACCOUNT PRODUCTS | |
| 9. Classic Current Account | |
| Min. Opening Deposit | GHS 100.00 |
| Monthly Service Fee | GHS 15.00 |
| 10. Classic Current Account – FEA | |
| Min. Opening Deposit | 50 Units |
| Transaction Charge | 3% on forex withdrawals over the counter and via cheques/transfer |
| 11. Classic Current Account – FCA | |
| | 3% of forex withdrawals over the |
| Transaction Charge | counter and via cheque/transfer. No |
| | charge on cedi equivalent withdrawals |
| 12. Corporate Current Account | |
| Min. Opening Deposit | GHS 200.00 |
| Monthly Service Fee | 1.5 per mille, Min. GHS 100.00 – Max. GHS 3,000.00 |
| 12 Compareto Current Account FFA | |
| 13. Corporate Current Account – FEA Min. Opening Deposit | 200 Units |
| Min. Opening Deposit | 3% of forex withdrawals over the counter and via |
| Transaction Charge | cheque/transfer. |
| 14. Corporate Current Account – FCA | |
| Transaction Charge | 3% of forex withdrawals over the counter and via cheque/transfer. No charge on cedi equivalent withdrawals |
| 15 Dusiness Company Assessment | |
| 15. Business Current Account Min. Opening Deposit | GHS 200.00 |
| Monthly Service Fee (General) | 1.7 per mille, Min. GHS 70.00 – Max. GHS 250.00 |
| Monthly Service Fee (CAFÉ – Churches, Associations & Clubs, Fund Managers and Estates Accounts) | Nil |
| Monthly Service Fee (BLOOM: Banking Services for Women) | 1.7 per mille, |
| | Min. GHS 70.00 – Max. GHS 250.00 |
| 16. Business Current Account– FEA | |
| Min. Opening Deposit | 100 Units |
| | 3% of forex withdrawals over the |
| Transaction Charge | counter and via cheque/transfer. |
| | |

| 17. Business Current Account – FCA | | |
|--|---------------------------------------|-----------|
| | 3% of forex withdrawals over the | |
| Transaction Charge | counter and via cheque/transfer. No | |
| | charge on cedi equivalent withdrawals | |
| SAVINGS ACCOUNT PRODUCTS | | |
| 18. Classic Savings Account | | |
| Min. Opening Deposit | GHS 50.00 | |
| Min. Operating Deposit | GHS 20.00 | |
| Credit Interest Rate | 0.50% - 6% p.a Tiered | |
| Min. Interest Balance | GHS 1,000.00 | |
| | | |
| 19. YOLO Account (Students Account) | | |
| Min. Opening Deposit | GHS 20.00 | |
| Min. Operating Balance | GHS 10.00 | |
| Credit Interest Rate | 0.50% - 6% p.a Tiered | |
| Min. Interest Balance | GHS 500.00 | |
| | | |
| 20. 1st Account (Trust Account for Minors) | | |
| Min. Opening Deposit | GHS 50.00 | |
| Min. Operating Balance | GHS 50.00 | |
| Credit Interest Rate | 0.50% - 6% p.a Tiered | |
| Min. Interest Balance | GHS 200.00 | |
| HYBRID PRODUCTS | | |
| 21. Flex Plus Account (Hybrid Account) | | |
| Min. Opening Deposit | GHS 200.00 | |
| Min. Operating Balance | GHS 100.00 | |
| Monthly Service Fee | GHS 12.00 | |
| Credit Interest Rate | 0.50% - 2% p.a Tiered | |
| Min. Interest Balance | GHS 20,000.00 | |
| | | |
| 22. Business Plus Account (Hybrid Account) | | |
| Min. Opening Deposit | GHS 300.00 | |
| Min. Operating Balance | GHS 100.00 | |
| Monthly Service Fee | GHS 50.00 | |
| Credit Interest Rate | 0.50% - 2% p.a Tiered | |
| Min. Interest Balance | GHS 50,000.00 | |
| INVESTMENT ACCOUNT PRODUCTS | | |
| 23. Platinum Investment Account | | |
| Min. Opening Deposit | GHS 200.00 | |
| Min. Operating Balance | GHS 200.00 | |
| Credit Interest Rate | Flat rate of 10 % p.a. Credited | to |
| | | r account |

| Min. Interest Balance | GHS 100,000.00 |
|--|---|
| Grounds for accrued interest forfeiture | Forfeiture of accrued interest upon initiation of a debit |
| | transaction by a customer |
| PRIORITY BANKING | |
| 24. Priority Plus Account (Hybrid Account for High Net-worth Individuals) | |
| Min. Opening Deposit | GHS 1,000.00 |
| Monthly Service Fee | GHS 80.00 |
| Credit Interest Rate | 0.50% - 3% p.a Tiered |
| Min. Interest Balance | GHS 50,000.00 |
| INTERNATIONAL TRADE PRODUCTS | |
| 25. Letters of Credit (LCs) – Secured | |
| Establishment Commission | Minimum Commission - \$200.00 |
| | Commission - 0.75% per quarter |
| 26. Letters of Credit (LCs) – Unsecured | |
| Establishment Commission | Minimum Commission - \$200.00 |
| | Commission - 1.25% per quarter |
| | Minimum Commission - \$100.00 |
| Payment Commission | Commission - 0.50% |
| Bill of Lading Indemnity | Minimum Commission - \$50.00 |
| | Commission - 0.75% |
| SWIFT (L/C) | Commission - \$30.00 |
| Letters of Credit Cancellation | Commission \$100 (+Swift charge) |
| | |
| INTERNATIONAL TRADE PRODUCTS (Amendments) | |
| 27. Increase in Amount | |
| Secured | Minimum Commission -\$200.00 |
| | Commission - 0.75% per quarter |
| 28. Increase in Amount | |
| Unsecured | Minimum Commission -\$200.00 |
| | Commission - 1.25% Per quarter |
| 29. Period Extension | |
| Secured | Minimum Commission -\$200.00 |
| | Commission - 0.75% Per quarter |

| 30. Period Extension | |
|--|--------------------------------|
| Unsecured | Minimum Commission -\$200.00 |
| | Commission - 1.25% Per quarter |
| | |
| 31. General Amendments | |
| Commission | \$30.00 + SWIFT Charge |
| | |
| INTERNATIONAL TRADE PRODUCTS – Letters of Credit (Exports) | |
| | |
| 32. Advising | ¢20.00 |
| Commission | \$30.00 |
| 33. Handling Charges Commission | \$100.00 |
| | \$100.00 |
| 34. Confirmation Minimum Commission | \$100.00 |
| Commission | 0.5% per quarter |
| 35. Negotiation | |
| Minimum Commission | \$100.00 |
| Commission | 1% |
| 36. Courier | |
| Commission | \$80.00 |
| | |
| INTERNATIONAL TRADE PRODUCTS – | |
| Documentary Bills for Collection (Imports) | |
| 37. Handling Charges | |
| Commission | \$30.00 |
| 38. Payment Charges | |
| Commission | 0.75% (Min. \$50.00) |
| 39. Transfer of Documents to other Banks | |
| Commission | GHS 100.00 |
| | |
| INTERNATIONAL TRADE PRODUCTS – Documentary Bills for Collection (Exports) | |
| | |
| 40. Handling Charges Commission | \$100.00 |
| 41. Courier | \$100.00 |
| Commission | \$60.00 |
| | |
| 42. Local (BoG) | |
| Minimum Commission | \$20.00 |
| Maximum Commission | 0.50% |
| | |
| INTERNATIONAL TRADE PRODUCTS – Outward | |
| Remittance (SWIFT TRANSFER) | |
| 43. Transfer Commission | |
| Commission | 1.00% (Min. \$50.00) |

| 44. Other Charges | |
|--|--|
| SWIFT Charge | \$20.00 |
| Correspondent Bank Charge | \$50.00 |
| SWIFT Amendment Fee | \$50.00 |
| | |
| INTERNATIONAL TRADE PRODUCTS – Cheque | |
| Lodgments | |
| 45. Local FCY Cheques | |
| Commission | NIL |
| 46. Stopped FCY Cheques | |
| Commission | \$ 20.00 or Equivalent |
| | |
| OTHER SERVICES | |
| 47. EXPRESS (CCC) | |
| Presentment | GHS 50.00 |
| Returns | NIL |
| | |
| 48. DIRECT CREDIT (ACH) – INDIVIDUAL/CORPORATE | |
| Presentment | GHS 15.00 per beneficiary |
| Returns | NIL |
| | |
| 49. EXPRESS DIRECT CREDIT (ACH) – INDIVIDUAL/CORPORATE | |
| Presentment | GHS 20.00 per beneficiary |
| | |
| | |
| 50. NEAR REAL TIME (NRT) – INDIVIDUAL/CORPORATE | |
| | |
| Presentment | GHS 30.00 per beneficiary |
| Presentment 51. DIRECT DEBITS | GHS 30.00 per beneficiary |
| | GHS 30.00 per beneficiary GHS 2.00 per transaction |
| 51. DIRECT DEBITS | |
| 51. DIRECT DEBITS Presentment | GHS 2.00 per transaction |
| 51. DIRECT DEBITS Presentment Returns | GHS 2.00 per transaction |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING | GHS 2.00 per transaction NIL |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: | GHS 2.00 per transaction |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): | GHS 2.00 per transaction NIL GHS 5.00 per beneficiary |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): Presentment: | GHS 2.00 per transaction NIL |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): | GHS 2.00 per transaction NIL GHS 5.00 per beneficiary GHS 8.00 per beneficiary |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): Presentment: Express ACH transfer (external): Presentment: Presentment: | GHS 2.00 per transaction NIL GHS 5.00 per beneficiary |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): Presentment: Express ACH transfer (external): | GHS 2.00 per transaction NIL GHS 5.00 per beneficiary GHS 8.00 per beneficiary |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): Presentment: Express ACH transfer (external): Presentment: NRT transfer (external): | GHS 2.00 per transaction NIL GHS 5.00 per beneficiary GHS 8.00 per beneficiary GHS 10.00 per beneficiary |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): Presentment: Express ACH transfer (external): Presentment: NRT transfer (external): Presentment: In-house: | GHS 2.00 per transaction NIL GHS 5.00 per beneficiary GHS 8.00 per beneficiary GHS 10.00 per beneficiary |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): Presentment: Express ACH transfer (external): Presentment: NRT transfer (external): Presentment: In-house: 53. STANDING ORDERS | GHS 2.00 per transaction NIL GHS 5.00 per beneficiary GHS 8.00 per beneficiary GHS 10.00 per beneficiary NIL |
| 51. DIRECT DEBITS Presentment Returns 52. SALARY PROCESSING Presentment: ACH transfer (external): Presentment: Express ACH transfer (external): Presentment: NRT transfer (external): Presentment: In-house: | GHS 2.00 per transaction NIL GHS 5.00 per beneficiary GHS 8.00 per beneficiary GHS 10.00 per beneficiary |

| 54. SWIFT (Inward Transfers via GIS) | |
|---|---|
| Presentment | FREE |
| | |
| 55. SWIFT (Outward Transfers via GIS) | |
| Presentment | GHS 30.00 |
| Up to GHS 1,000,000.00 | |
| Presentment | GHS 50.00 |
| Above GHS 1,000,000.00 | |
| 56. PAPSS –Pan African Payments Settlement Systems | |
| | From \$3 to \$19 (Tiered) + 0.75% of transaction amount |
| Cross Boarder Transfers | (Min. \$5) |
| | |
| OTHER SERVICES – | |
| CHEQUE BOOK REQUISITION | |
| 57. CURRENT ACCOUNTS - Individuals | |
| 50 Leaflets | GHS 70.00 |
| | |
| 58. CURRENT ACCOUNTS - Non-Individual | |
| | |
| 100 Leaflets | GHS 130.00 |
| 59. COUNTER CHEQUES | |
| Per leaflet | GHS 12.00 |
| | |
| 60. FOREIGN ACCOUNTS | |
| 50 Leaflets | USD 7 |
| | EUR 6 |
| | GBP 5 USD 10 |
| 100 Leaflets | EUR 9 |
| | GBP 8 |
| | |
| OTHER SERVICES | |
| 61. RETURNED CHEQUES | |
| | Bank of Ghana advised fee to apply |
| Fee | |
| | |
| 62. STOPPED CHEQUES | GHS 30.00 (Per request) |
| Local Cheques | GHS 30.00 (Per request) |
| 63. STATEMENT REQUEST – Regular Print out/Hard Copy | |
| Individuals Der Dage | |
| Individuals – Per Page | GHS 6.00 |
| Non-individuals – Per Page | GHS 8.00 |
| 64. STATEMENT REQUEST – VISA APPLICATION | |
| | GHS 10.00 |
| Individuals and Non-individuals Per Page | 0115 10:00 |

PUBLIC

| 65. PAYMENT ORDER – Customers/Accountholders | |
|--|---|
| Issuance Fee | 0.25% of face value subject to Minimum GHS 15 and Maximum GHS 30 |
| 66. PAYMENT ORDER - School Fee and Other Education Related | |
| Payments | |
| Issuance Fee | GHS 15.00 |
| | |
| 67. PAYMENT ORDER - Walk-ins/Non-Accountholders | 0.5% ofference have subject to Minimum |
| Issuance Fee | 0.5% of face value subject to Minimum GHS 20 and Maximum GHS 50 |
| 68. EXTERNALIZATION FEE | |
| Externalization Fee | 1.25% |
| | |
| 69. AUDITORS/EMBASSY CONFIRMATION | |
| Fee | GHS 100.00 |
| | |
| | |
| | |
| 70. VOUCHER RETRIEVAL | |
| Voucher/Document Retrieval Charges for 0-1 Year | GHS 50.00 |
| Voucher/Document Retrieval Charges for Above 1 -3 Years | GHS 100.00 |
| Voucher/Document Retrieval Charges for Above 3 Years | GHS 200.00 |
| | |
| LENDING | |
| 71. PERSONAL LOANS | |
| Facility Fee | 2% |
| | |
| 72. BUSINESS LOANS | |
| Facility Fee (Express Temporary Overdraft) | 3% |
| Facility Fee (Other Business Loans) | 2% |
| 73. BID SECURITY | |
| Fee | 2% (Min. GHS 500.00) |
| | |
| 74. PERFORMANCE GUARANTEE | |
| Fee | 2% |
| | 0.25% per quarter |
| 75. ADVANCE PAYMENT GUARANTEE | |
| Fee | 2% |
| | 0.25% per quarter |
| | |

PUBLIC

| 76. RETENTION GUARANTEE | |
|-------------------------|-----------------------|
| Fee | 1% |
| | |
| 77. LETTER OF INTENT | |
| Fee | GHS 500.00 per letter |